

Product Life Cycle Management

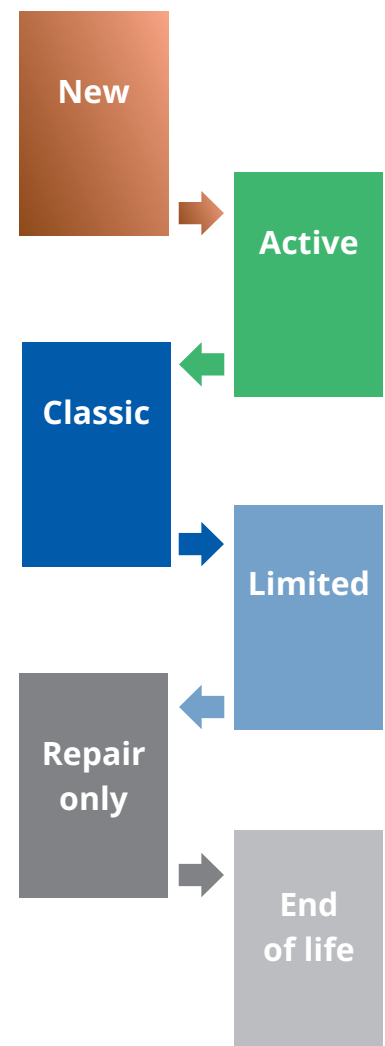
Planning security for
your machines and
systems

Always up to date on the life cycle of our product ranges: Status, prospects, opportunities

Our products are manufactured reliably and to a consistently high quality over many years. However, as we always want to offer you the best possible product for your tasks, it is also necessary for product series to be replaced by successor products after a long period of continuous availability.

The possible transition to a successor product is part of product life cycle management. The usual high Lenze service and support standard is essential for the development of a suitable solution.

During the life cycle, training, services and product support are available in the familiar comprehensive scope. At every stage, there are clear rules and up-to-date information on the product status at all times, which we actively inform customers about. The scope of support for a structured changeover to a successor product is also presented.



New	1 to 2 years*	This product range is ready for use as original equipment and for installation in your existing machine or system.				
Active	5 to 10 years*	This product range can be used for both new and existing systems.				
Classic	5 to 10 years*	This product range is available in series.				
Limited	2 to 5 years*	This product range is still produced in reduced quantities and is mainly intended as a spare part.				
Repair only	2 to 5 years*	<ul style="list-style-type: none"> - This product series can still be repaired at Lenze. - Complete devices are no longer available, not even as spare parts. 	For new projects, Lenze recommends using a successor product series that is already available.			
End of life		<ul style="list-style-type: none"> - This product range has reached the end of its life cycle. - It is no longer available and can no longer be repaired. 				

*Typical period

These services are available to you for the product range in the respective life cycle phase

	New	Active	Classic	Limited	Repair only	End of life
Availability/Delivery time	●	●	●	●	○	○
Application Knowledge Base	●	●	●	●	●	●
Trainings	●	●	●	○	○	○
Application support	●	●	●	○	○	○
Technical support	●	●	●	●	●	●
On-site service	●	●	●	●	●	●
Repair service	●	●	●	●	●	●

● Fully available ○ No longer available ● On request

If you have any questions, please use our **contact form** or get in touch with your **contact person** directly.



Would you like to learn more about the Lenze product life cycle?
Go to the overview here!

