

Lenze

MOVE STRONGER.

Lenze Repair and Spare Parts Services

Reliable help for drive failures

When your drive fails, every hour counts. Our repair service gets your system up and running again fast – with five services tailored exactly to your needs. As the manufacturer of your device, we know every detail and guarantee the highest quality with every repair.

Your benefits of repairing directly with Lenze

Quality: Only genuine Lenze spare parts, built to proven Lenze standards
Professionalism: Service technicians who know your device inside and out and follow standardized processes
Simplicity: Pickup and delivery service or scheduled courier delivery

Flexibility: Custom remanufacturing if a repair is no longer worthwhile
Speed: Repairs typically completed within 10 business days – express service available on request
Assurance: Up to 24 months' warranty on the entire repaired product*

008000 24 46877

24/7 helpline worldwide: contacts in more than 30 countries

Lenze Services: Your partner for maximum value creation

Our repair services

Inspection
Technical review and assessment

We analyze the condition of your device with professional fault diagnosis and detailed documentation.
Your benefit: Early detection of potential issues, avoidance of costly follow–on damage, and a solid basis for deciding on next steps.

Premium repair
Full restoration – performance like new

We fully restore your device, replacing all necessary parts with genuine Lenze components.
Your benefit: Complete restoration of device performance to premium standard, up to 24 months' warranty on the entire device, and a cost–effective alternative to buying new.

Functional repair
When speed matters most

We restore your device's most essential core function as quickly as possible to bridge critical situations.
Your benefit: Minimized production downtime, immediate restoration of operational readiness, and a pragmatic interim solution.

Basic repair
Fast fixes for minor faults

We resolve acute, straightforward faults by replacing damaged components with genuine Lenze parts inspection and repair in a single service step.
Your benefit: Immediate restoration of device function, cost efficiency through minimal effort, and up to 24 months' warranty on repaired parts.

Modification
Adapting to new requirements

We adapt your device specifically to changed conditions – both technically and functionally.
Your benefit: Optimized performance, expanded functionality, adaptation to changing system conditions, and up to 24 months' warranty on the entire device.

Express service
All repair services are also available as an express service!

Direct support for Lenze products
Simply enter the part number or scan the nameplate.

* Warranty varies depending on the service selected

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