

Lenze Americas Field Service Rates

Type	Charge	Part #
Engineer Travel/Onsite Standard (Monday - Friday - Business Hours 8:00 am - 5:00 pm)	\$180/hour	13537137
Engineer Travel/Onsite Overtime	\$270/hour	13537138
Engineer Travel/Onsite Night (starting after 5:00 pm)	\$270/hour	13537139
Engineer Travel/Onsite Saturday	\$270/hour	13537140
Engineer Travel/Onsite Sunday	\$360/hour	13537142
Engineer Travel/Onsite Public Holiday	\$360/hour	13537143
Training Onsite	\$180/hour	13537154
Travel Expenses Mileage	\$0.85/mile	13609157
Flight Costs	rates will vary based on actual expenses	390001
Meals	\$70/day	390003
Car Rental	rates will vary based on actual expenses	390003
Rental Fuel	rates will vary based on actual expenses	390003
Tolls and Parking	rates will vary based on actual expenses	390003
Equipment transport	rates will vary based on actual expenses	390003
Hotel	rates will vary based on actual expenses	390004

Lenze Americas Remote Service Rates

Type	Charge	Part #
Hourly labor rate for remote support (Mon - Fri - Business Hours 8:00 am - 5:00 pm)	\$180/hour	13537152
Daily (flat) labor rate for remote support (Mon - Fri - Business Hours 8:00 am - 5:00 pm)	\$500/day	13537080

To schedule field service:

Phone: (800) 217-9100

Email: techsupport.us@lenze.com

Important notes:

- A purchase order or credit card number is required prior to scheduling a field service job.
- Lenze Americas standard Terms & Conditions of sale apply to field service.
- (*)Discounts do not apply on parts used for field service.
- This document is subject to change without notice.

Effective date:

The effective date of these rates is May 1, 2022.